

CVCC Student Online Services

Find access to student online services located on the [MYCVCC Student](#) page of the CVCC website (<http://www.cvcc.edu/>).

Each of these three (3) separate services requires independent logins.

1. **ValleyCAT/Blackboard** – Your connection to online and seated course work, announcements, etc.
2. **My Services** - Offers many features including...
 - o Your source for viewing and printing your class schedule, a personal copy of your transcript, final grades, etc.
 - o Where you can register for classes online
 - o Pay tuition online
3. **Student Email** – Your personal email account that CVCC faculty and staff use to contact you with information about registration, important CVCC news, etc.

ValleyCAT Login Help:

1. Your username is **cvcc-**, your first initial, last name and mmdd (month and date) of your birthday (no spaces).

Example: Jane Doe with a birth date of January 12 would be **cvcc-jdoe0112**.

2. Your initial password is your 6 digit birthday (no spaces).

Example: If your birthday is January 12, 1985, your password is **011285**.

If access is denied – See step 3.

3. Refresh page, Reenter your username, then use the last 6 digits of your social security number as your initial password.

Example: If your social security number is 123-45-6789, your password would be **456789**.

If access is denied – See step 4.

4. If you cannot login – Please contact the help desk. For 24-hours-per-day, 7-days-per-week, live phone help call 1-866-832-9253 OR call 828-327-7000 ext. 8228 and leave message.

My Services Login Help:

1. Go to <http://www.cvcc.edu/>

2. Click on the "**My Services**" link located on the [MYCVCC Student](#) page.

3. Click on the "**LOG IN**" button and enter username and password.

- Your username is **cvcc-**, your first initial, last name and mmdd (month and date) of your birthday (no spaces). (*Example: Jane Doe with a birth date of January 12 would be cvcc-jdoe0112.*)
- Your initial password is your 6 digit birthday mmddy (no spaces). (*Example: If your birthday is January 12, 1985, your password is 011285*)

4. *Click* on the Student menu option.
5. *Select* the link you want to view.

NOTE: If you are having trouble logging in and receive the following message (*You entered an invalid password. Please try again*). You can request a new password by following the steps below.

1. *Click on* - **Reset my password** (Located on the bottom right of page)
2. *Enter* the information and *click* submit
3. *Select* your student email address from the dropdown box and click submit
4. A new password will be sent to your email address listed (your CVCC student email address).

Student Email Login Help:

1. Your username is your first initial, last name and mmdd (month and date) of your birthday (no spaces).

NOTE: You **do not use** the **cvcc-** at the start of your user name.

- For example: Jane Doe with a birth date of January 12 would be ***jd*oe0112**.

2. Your password is your 6 digit birthday (no spaces).

- For example: if your birthday is January 12, 1985, your password is ***011285***.

3. Your student e-mail address is your username@vcat.cvcc.edu.

- For example, Jane Doe's e-mail address would ***be* jd**oe0112@vcat.cvcc.edu.

For additional email help contact Information Technology Services helpdesk 828-327-7000 Ext 4465 or e-mail googlehelp@cvcc.edu.